Join our Priority Service Register

Western Power Distribution has in place a Priority Service Register. If you are blind, partially sighted or depend on electrical equipment for medical reasons, you can register your details with us.

If you are medically dependent on electricity we can offer you:

- Advanced notice of a planned interruption to your electricity supply.
- A dedicated telephone number so you can contact a WPD person if you have a power cut.
- Where possible we will keep you informed if you tell us you have lost your electricity supply.

Support for all vulnerable customers during power cuts

- We work with the British Red Cross to provide assistance for older, disabled or other vulnerable customers who have no access to hot food or drink during longer power cuts.

If you would like to register your details please see the options for contacting us below:

Via our website at [www.westernpower.co.uk](http://www.westernpower.co.uk) click on our ‘Priority Customers’ on the homepage

Online at [wpdpriorityservices@westernpower.co.uk](mailto:wpdpriorityservices@westernpower.co.uk)

By telephone 0800 096 3080 - for deaf or hard of hearing customers please prefix using 18001 to inform the telephone system a call from a textphone and a Text Relay Operator will then join the line.

Western Power Distribution is pleased to support the Royal Cornwall & West Cornwall Hospitals patient booklet. We hope that your health is improving and you are soon returning to the comfort of your own home, fit and well!