

Bristol Health Partners

**How we want to make
health and care services
better for everyone**



Easy read booklet

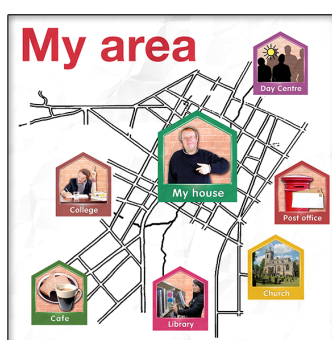
Who we are and what we do

Bristol Health Partners

We are **Bristol Health Partners**. We are a group of organisations who work together and use **research** to make health and care services in **our area** better for everyone.



Research is when people think about problems and find ways to fix them. Research finds new and exciting knowledge.



Our area is **Bristol, North Somerset and South Gloucestershire** (called **BNSSG** for short)



We want to talk to lots of different people and listen to their ideas. We want to make sure there is **equality, diversity** and **inclusion** in health and care services in BNSSG.

Equality, diversity and inclusion



Equality

Equality means everyone is treated in a **fair** way. **Fair** is when everyone has what they need in life.

Diversity

Diversity means differences. It means including people who have **protected characteristics**.

Protected characteristics are some things about you that make you who you are.

If you have protected characteristics you might not get treated the same way as other people. This is called **discrimination**.

There are lots of protected characteristics like age, gender, religion, disability, background and culture.

Inclusion

Inclusion means including everyone. It means people with protected characteristics are not left out.



What we will do to make health and care services better for everyone



We will

- talk to lots of different people and listen to their ideas
- include people with protected characteristics when we talk to people and listen to their ideas
- think about the needs of everyone in BNSSG
- talk to people who haven't helped us with our work before
- pay people who give their time to help us
- make sure there is equality, diversity and inclusion at organisations we work with
- make sure there is equality, diversity and inclusion in everything we do.





We will make sure the research we do looks at lots of different people and includes people with protected characteristics.



Health Integration Teams

We will ask our **Health Integration Teams** (called **HITs** for short) to help us with our work.



HITs are groups of people from universities, health organisations and people who use health and care services.



HITs have lots of ideas about how to make health and care services better for everyone.



You can read more about HITs by clicking [here](#).



Bristol Equality Charter

We will follow the **Bristol Equality Charter** which is a plan written by local organisations and Bristol City Council.

It is a set of ideas about how to make sure Bristol is a fair city for everyone.



You can read more about the Bristol Equality Charter by clicking [here](#).

Equality Act 2010

We will follow a **law** called the **Equality Act 2010**. A **law** is a rule that has to be followed.

The Equality Act 2010 protects people and makes sure everyone is treated in a fair way.

You can read more about the Equality Act 2010 by clicking [here](#).



Our aims



Aims are what we want to do or make happen in the future.

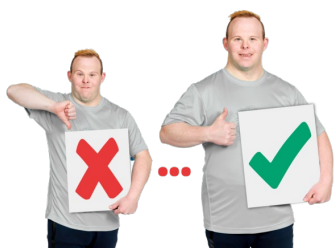
We want to



- make sure people with protected characteristics get treated the same way as other people.



- make a plan about the work we do. We want to follow our plan and tell people what has been done.



- make health and care services better for everyone in BNSSG.

Contact us



Send an email to this address
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Call this telephone number
0117 903 7546

The full version of this document is called
**Bristol Health Partners – Our Commitment to
Equality, Diversity and Inclusion**